

### BLOOD PRODUCT ORDERS

Location	Phone Number	Fax Number
Spokane	(800) 423-0151 or (509) 624-8591	FAX: (509) 232-4524
Online Ordering URL	<b>hospitals.vitalant.org</b> (select link for Inland Northwest Blood Center)	
Transfusion Services	(509) 232-4444	
To order Special Products	<ol style="list-style-type: none"> <li>Order online or</li> <li>Complete form: ITxM-CS 00957 rev3</li> <li>Fax form to (804) 359-8068</li> <li>Call the Reference Laboratory at (804) 213-4129</li> </ol>	
Hospital Services Emergency Cell Phone	(509) 496-6351	
Transfusion Services Emergency Cell Phone	(509) 999-1911	
Transfusion Consultation Hotline (24/7 Call Back)	(800) 811-2581	

### STAFF DIRECTORY

Department	Name, Title	Contact
Accounts, Regional	Ashley Rogers-Thompson, Manager	(509) 232-4476
Billing Follow-up	Accounts Receivable	ar@vitalant.org
HLA Laboratory	Kim Holden, Manager	(509) 232-4486
HLA Laboratory	Ellen Khloe, Sr. Director	(509) 232-4485
Hospital Services	Debbie Lannaville, Manager	(509) 232-4471
Hospital Services	Fran Milner, Sr. Director	(701) 365-8994
Manufacturing & Lab Services	Ron Bailey, Manager	(509) 232-4614
Manufacturing & Lab Services	Juanita Sanchez, Sr. Director	(509) 232-4506
Medical Director	Paul Eastvold, M.D.	(509) 232-4424
Medical Director, Backup	Chris Gresens, M.D.	(916) 453-3728
Transfusion Services	Diana Montecucco, Manager	(509) 232-4594
Transfusion Services	Tamera Behrens, Manager	(509) 232-4478
Transfusion Services	Michelle Palk, Sr. Director	(509) 232-4564

