

### BLOOD PRODUCT ORDERS

Location	Phone Number	Fax Number
McAllen	(956) 213-7508	FAX: (956) 213-7551
Online Ordering URL	<b>hospitals.vitalant.org</b> (select link for United Blood Services)	
To order Special Products	<ol style="list-style-type: none"> <li>Complete BS129S Special Order Form: <a href="http://hospitals.vitalant.org/forms/BS_129S.pdf">hospitals.vitalant.org/forms/BS_129S.pdf</a></li> <li>Fax form to (956) 213-7551</li> <li>Call the McAllen Laboratory at (888) 827-4376 x 230</li> </ol>	
Transfusion Consultation Hotline (24/7 Call Back)		1 (800) 811-2581

### STAFF DIRECTORY

Department	Name, Title	Contact
Accounts, Regional	Jennifer Sanders, Manager	(214) 490-3233
Billing Follow-up	Accounts Receivable	ar@vitalant.org
Hospital Services, McAllen	Ben Tovar, Supervisor	(956) 213-7500 x 140
Hospital Services, McAllen	Marcus Ayala, Manager	(956) 213-7500 x 109 (956) 467-8068 mobile
Manufacturing & Lab Services	Ricardo Hinojosa, Manager	(956) 213-7500 x 103 (956) 655-2944 mobile
Donor Care	Henry Jones, Manager	(956) 213-7500 x 117
Quality	Noemi Camarena, Director	(956) 213-7500 x 136
Medical Director	Liz Rosenbaum, M.D.	(505) 573-5704
Medical Director, Backup	Courtney Hopkins, D.O.	(843) 810-3821
Southcentral Division	James Dugger, President	(800) 333-6920
Center Operations	Frank Esparza, Regional Director	(956) 213-7500 x 123



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